

Biddulph Youth & Community Zone Limited (BYCZ)

Whistleblowing Policy and Procedure

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Next Review Date: March 2021

Whistleblowing Policy and Procedure

Policy and Procedures for 'Whistleblowing'

1 Introduction

The Public Interest Disclosure Act 1998, gives legal protection to employees against being dismissed or penalised by their employers as a result of publicly disclosing certain serious concerns. It is fundamental to any employment contract that an employee will be loyal to his or her employer and will not disclose confidential information outside the organisation. However, from time to time, a member of staff might discover information which he or she believes shows wrongdoing or malpractice within the organisation. On such occasions, it must be made possible for the information to be disclosed without fear of reprisal and, where appropriate, to someone other than their direct line manager.

2 Policy Statement

Biddulph Youth and Community Zone Limited ('BYCZ') is committed to the highest standards of honesty, openness and accountability. It aims to ensure that it operates in a responsible manner, taking into account standards set out in, for instance, the reports of the Nolan Committee and the requirements of the Financial Conduct Authority, Charity Commission and other bodies. It recognises that individual members of staff have an important role in helping to achieve this aim. It is often members of the organisation who are first to know if someone in the organisation, or connected with it, appears to be acting illegally or improperly. They may feel apprehensive or anxious about raising their concerns, and their loyalty to BYCZ or to a colleague may prevent them from doing so. They might also be concerned that they will not be taken seriously or about any action against themselves that a disclosure might provoke. However, BYCZ encourages individuals who have knowledge, or reasonable suspicion, of wrongdoing to come forward. BYCZ takes all wrongdoing seriously and believes that any evidence suggesting such behaviour should be investigated thoroughly. The purpose of this procedure is to assist and enable all employees and officers of BYCZ to raise concerns or to disclose information which they believe, in good faith, may indicate malpractice. Individuals are encouraged and expected to use this procedure rather than to air their grievances outside BYCZ. There are possible consequences of not using these procedures, which are set out below.

3 Scope of the Policy and Procedure

The Public Interest Disclosure Act limits its protection to employees, agency workers and self-employed workers. However, this policy and procedure extends similar protection to members of the board of trustees volunteers and service users of BYCZ. The policy and procedures are concerned with alleged malpractice, impropriety or wrongdoing in the institution which it is in BYCZ's or the public interest to disclose. Although it is difficult to provide an exhaustive list, these might include the following:

- i. financial malpractice or impropriety or fraud;
- ii. failure to comply with a legal obligation or with the rules and regulations of BYCZ;
- iii. dangers to health and safety or the environment;
- iv. abuse or criminal activity;
- v. professional malpractice, which includes matters such as professional misconduct, non-application of BYCZ's procedures and systems;
- vi. improper conduct or unethical behaviour including any offence under the Bribery Act 2010;
- vii. a miscarriage of justice;
- viii. attempts to conceal any of the above.

It can be difficult to decide whether a particular action falls within the procedures and it may be that, when concerns are investigated, it appears appropriate to address them through other more specific procedures. For instance, BYCZ has policies and procedures in place covering staff grievances, complaints and disciplinary matters. In such cases, the matter will not normally be considered under the Public Interest Disclosure Procedures. As part of its day to day conduct of business, BYCZ takes decisions under established and reasonable procedures. It is not intended that this procedure will allow such decisions to be questioned unless on grounds of malpractice, impropriety or wrongdoing

4 Procedure for Making and Investigating a Disclosure

- 4.1 Concerns should normally be expressed in writing to the Chair of the Board of trustees, who is designated as the person primarily responsible for oversight of this procedure. If, however, an allegation directly concerns the Chair, or his or her involvement would not be appropriate for any other significant reason, then an individual may write to the Secretary to the Board who may, in turn, refer the matter to the Board of trustees.
- 4.2 The Chairperson, or any other senior person identified by the Board, will consider the information disclosed and decide whether the matter falls within the scope of this procedure and, if so, whether there are grounds for proceeding with an investigation.
- i) If the matter falls outside this procedure but within another, then the individual making the disclosure will be informed and directed to the appropriate process.
 - ii) If the Chair or other person identified decides that there are insufficient grounds on which to proceed, the individual making the disclosure will be informed and will have a right to provide further information and re-submit his or her concerns.
 - iii) If there are grounds for proceeding, the Chair or other person will decide how the investigation should be undertaken. This will depend on the nature of the matter and may involve:
 - i. an internal investigation conducted by a sufficiently independent senior person within BYCZ or its external auditor;
 - ii. referring the matter to the police; or
 - iii. an independent external inquiry.
- 4.3 The investigation will not be conducted by the Chair or any other person who may have to take a significant decision arising from the findings. It will be conducted as sensitively as possible, and normally be complete within eight weeks of the disclosure being made. The investigation will also take into account concepts of natural justice and the need to safeguard individual reputations. When an allegation concerns a named individual, the person concerned will be informed of the allegation against them and of the evidence supporting it. He/she will be invited to respond to the allegation as part of the investigation and/or before any final conclusion is reached. The point at which it is appropriate for the individual to be informed will depend on the nature of the case. In any hearing under these procedures, the individual making the disclosure and the person against whom an allegation has been made are both entitled to be accompanied by his/her union representative or by a colleague or friend.
- 4.4 The findings of any investigation will be reported to the Chair of the Board or other identified person who will reach a decision on any further action to be taken. Following an initial investigation, other internal procedures may be identified as relevant and may be invoked, such as the disciplinary, grievance or complaints procedures. In some cases, it may be appropriate to refer a matter outside

BYCZ for further investigation. The Chair or other person will inform the individual making the disclosure of the conclusion reached and what action, if any, is to be taken and why.

4.5 If the individual making the disclosure is dissatisfied about how an inquiry was carried out, and its resultant outcome, then he/she may appeal but only on procedural grounds, to the Chair of the Board, who may order a procedural review and establish its terms of reference.

4.6 A report summarising all disclosures and inquiries and any subsequent actions taken will be made by the Chair or other person to the Board and such reports will be retained for a minimum of three years.

5 Safeguards

BYCZ is keen to ensure that the position of both the individual raising concerns and anyone about whom allegations might be made are safeguarded. It will do this through the following measures.

5.1 Protection

The procedure offers protection against dismissal or other penalty by BYCZ to those individuals who disclose any relevant concerns, provided that the disclosure is made:

- i. in good faith; and
- ii. in the reasonable belief that what is disclosed may help identify malpractice, and
- iii. to the appropriate person.

5.2 Confidentiality

BYCZ will aim to treat all disclosures and information regarding any action taken under these procedures in a confidential and sensitive manner, in particular:

- i) Individual making a disclosure - the identity of the individual making an allegation will remain confidential, unless otherwise agreed with that individual, as long as it does not hinder or frustrate the investigation and is compatible with natural justice. However, the investigation process may at some stage need to reveal the source of the information, and the individual making the disclosure may at that stage need to provide an attributable statement as part of the evidence to be presented.
- ii) Named individual - during the course of any investigation BYCZ will, as far as is reasonably possible without prejudicing that investigation, endeavour to maintain confidentiality regarding the names of any person/people named in an allegation.

5.3 Anonymous Allegations

Individuals are normally expected to put their name to any disclosures or allegations they make. Concerns expressed anonymously will not normally be addressed. However, at its discretion BYCZ may decide to do so after taking into account:

- i. the seriousness of the issues raised; and
- ii. the credibility of any allegations; and
- iii. the likelihood of being able to substantiate the allegation through attributable sources.

5.4 *Unsubstantiated Allegations*

No action will be taken against an individual who makes an allegation in good faith even if it is not confirmed by subsequent investigation. If, however, an individual makes what are subsequently determined by the Chair to be malicious or vexatious allegations or made for personal gain, and particularly if he or she persists in making them, disciplinary action may be taken. A disclosure may be deemed malicious or vexatious at any stage of the procedure.

6 **Independent Advice**

BYCZ is keen to ensure that the position of both the individual raising concerns and anyone about whom allegations might be made are safeguarded. It will do this through the following measures. If an individual is not clear whether to use this procedure, or if they want independent advice at any stage, they are advised to contact the following, as appropriate:

- i) a Union official or advisor;
- ii) an appropriate employee representative;
- iii) the local Citizens Advice Bureau;
- iv) 'Protect' - the independent organisation formerly known as 'Public Concern at Work' (whistle@protect-advice.org.uk, tel 020 3117 2520).

Advice can also be sought from the Secretary to the Board.

7 **Appropriate Use of the Procedure**

This policy and procedure is designed to clarify for individuals the route through which concerns can be raised and to assure them that such matters will be taken seriously and acted upon within BYCZ. BYCZ takes the view that in the vast majority of cases an internal investigation and decision is likely to be the most appropriate course of action. If an individual raises matters of concern outside BYCZ, without first using this procedure, he/she may be in breach of the procedure. That is potentially a disciplinary offence, especially if it causes, or might have caused, unnecessary reputational damage to BYCZ or to a member of staff or officer of BYCZ. In such circumstances, an individual may be deemed as having waived their rights under the Public Interest Disclosure Act. In particular, it would not usually be considered appropriate for matters to be raised publicly in the media before an investigation is completed. Protect are able to advise independently on these matters.

8 **Questions**

Should you have a query about this policy or its applicability, in the first instance, please contact the Secretary to the Board.

Last updated and Approved by the Board of BYCZ: March 2019.